



1600 9th Street, Sacramento, CA 95814
(916) 654-2309

County-State Claims Payment Processing Improvement Task Force

Meeting Notes – June 23, 2008

Launched in January 2008, the California Department of Mental Health created a C/S CPPITF to improve the Specialty Mental Health claims payment processing and services between the county and state. This Task Force will evaluate and recommend processes, tools and systems that can help to improve the current claims filing and reimbursement process between counties and the state. The Task Force will engage partners such as the Department of Health Care Services, Department of Alcohol and Drug Programs, APS, and County Mental Health Directors to develop ways to improve the county claims payment processing system. These are the brief and summarized notes from our meeting.

Attendance: Marcelo Acob, (DMH), Maria Barteaux (SF County by phone), Yvette Bell (DMH), Duane Henderson (Butte County), Catherine Hendon (DMH), Don Kingdon (CMHDA by phone),Carolynn Michaels (DMH), Sara Murillo (DMH), Larry Pye (SF County by phone), Leslie Cerillo (Orange County by phone), Sean Tracy (DMH).

New action items:

- The DMH (Sean Tracy) will extend an invitation to Susan Lucier, Deputy Director of Admin. at ADP, to participate in the Task Force.
- The DMH (Catherine Hendon) will coordinate with Mark Gustafson (DHCS) to present on the Medi-Cal Payment Error Study at a future meeting.
- Attendees are asked to provide feedback on the May-June 2008 Claims OSAE Update to DMH (Catherine Hendon).
- Counties requested that Good Cause be allowed for system testing. Stan Bajorin (DMH) is working with DHCS on this issue.

Old action items:

- The DMH (Catherine Hendon) is creating a DMH Webpage for Task Force activities, and will e-mail web page design to all Task Force members. Web Page design was reviewed by Task Force on May 12, 2008. Members are asked to provide any feedback to Catherine Hendon. Catherine is currently working with DMH Webmaster to get a link to what the page will look like. Link will be sent to Sean Tracy and Don Kingdon for approval.
- The DMH (Marcelo Acob) will check with Stan Bajorin on the status of cost settlement recoupments.
- APS Healthcare will forward information on the new County workgroup (formed to address State Behavioral IT Coalition, health information exchange, etc.) to CCCMHA in order to keep Providers informed.

- **Next meeting, DMH will share an environmental scan of all know claiming system committees/workgroups/task forces/etc.**
- **The DMH (Denise Blair) will provide a Void, Correction, and Replace status report and summary at a future meeting once internal discussions have been resolved.**
- **The Task Force decided on regularly scheduled meeting times. Meetings will be held on the 2nd and 4th Mondays of each month, from 2:30 to 3:30 p.m., beginning with April 28th.**

Welcome, introductions, and updates:

1. All members introduced themselves.
2. Sean Tracy explained the upcoming transition from Special Projects to the Strategic Planning and Policy Office. Roles will shift, however the office will continue to manage this Task Force.
3. After obtaining approval from Task Force members at a prior meeting, May 12, 2008, Catherine Hendon has been working with the DMH Webmaster to compose a Task Force web page. The proof was presented to Sean Tracy and Don Kingdon for approval and posted on the internet. The DMH Webmaster is now creating a page for posting agendas and meeting materials. The web page can be found at:
http://www.dmh.ca.gov/Services_and_Programs/Quality_Oversight/Claims_Task_Force.asp.
4. Catherine Hendon (DMH) is coordinating with Mark Gustafson (DHCS) to arrange a presentation on the Medi-Cal Payment Error Study at a future meeting.
5. June 9th follow-up issues:
 - a. The DMH will continue to work with ADP to include them in the Task Force membership.
 - b. The DMH reports that there have been meetings between the DHCS Waiver Unit and DMH Accounting regarding cost settlement recoupments.
 - i. The 2005-06 Waiver 1A requires Medical Eligibility Group Services (MEGS).
 - ii. DMH is drawing FFP to pay the counties.
 - iii. Prior to 2005-06, the Center for Medicare and Medicaid Services (CMS) requires DMH to separate Title 19, Title 21, and Administrative charges.
 - iv. CMS granted DMH cost deferrals for this situation.
 - v. The new cost-reporting requirement will most likely be implemented in December 2009.

Discussion Points:

1. IT Behavioral Coalition
 - a. Purpose: To bring together DMH, ADP, DHCS, Counties, Providers, and Consumers to work together on pressing projects that require large scale collaboration (e-health records, health information exchange, etc.). This takes place a level below policy level, and serves mainly as a coordination of information and resources.
 - b. Coalition charter is currently being developed.
 - c. This workgroup helps counties respond to new system requirements.
2. The DMH SD/MC II Steering Committee continues their efforts to ensure that the SDII system design meets the needs of DMH and their County partners.
 - a. Sean Tracy is the new interim chair.
 - b. Counties can voice their SDII concerns to DMH directly through this Task Force and the SD/MC Claiming System biweekly workgroup.
3. The CMHDA addressed their main SDII concerns.
 - a. The CMHDA has had representation at the biweekly SDII conference call with Gary Renslo (DMH) and Bob Cutler (Consultant to DMH).
 - b. The request was made to outline details requiring cross-department coordination of SDII efforts.
 - c. Specific concerns were raised regarding the type of services that can be offered within the first 60 days of treatment and claims certification/fax validation issues.
 - d. The diagnosis code edit may impact county revenue. No diagnosis will result in denied claims.
4. Counties requested that "Good Cause" be allowed for system testing. Stan Bajorin (DMH) is working with DHCS on this issue.
5. The draft of DMH's environmental scan of claims-related workgroups/committees was distributed at the meeting. An updated copy will be e-mailed to the Task Force after today's meeting. Any edits or feedback should be given to Catherine Hendon (DMH).
6. May-June 2008 update will be sent to OSAE. The report includes:
 - a. Early warning sheet for claims corrective action plan. This notifies responsible parties of OSAE recommendations with approaching due dates.
 - b. Updated DMH corrective action plan in response to OSAE claims review.
 - c. Attendees are asked to provide feedback to DMH (Catherine Hendon).
7. The DMH is currently evaluating their participation in CMHDA committees.

3:30 p.m. Adjourn

The next meeting is scheduled on July 14, 2008, 2:00-3:00 p.m., Conference Room 250B.